

Resident Interactions With Contractors:

All contractors working in Putnam Village are contracted by the Management Company under the direction of the Board of Directors. Contractors are legally bound to follow specific work orders that define their "Scope of Work."

A resident witnessing a problem with work being done on the property should report that situation to the Management Office by phone, email or letter as soon as possible. It is the management company's responsibility to investigate the situation and resolve it.

It is never appropriate for a resident to give direction to a contractor about what to do or how to do their job unless the contractor specifically asks for a resident's input.

Thank you for your cooperation.

Putnam Village Board of Directors