

AssetPro Management: EMERGENCY ON-CALL SERVICE

The purpose of this document is to give general guidance to homeowners as to how they should handle home emergency situations.

- **If you have a serious health issue, a fire or major home damage caused by a tornado, hurricane, falling trees, etc., the proper response is to report the EMERGENCY immediately to the authorities by dialing 911 for assistance.**
Please then contact AssetPro Management to report the emergency situation.

- **For less life threatening emergencies, please report the EMERGENCY to AssetPro Management immediately.**
 - **Dial 610-350-4020 and choose option #5 from the main menu.**
By choosing option #5, your call will be transferred to a 24/7 answering service. Your property manager will be immediately notified of the situation and will return your call. Please utilize this service to report: sewer back-ups, substantial water infiltration to basement and interior spaces, etc.